

INTERNATIONAL ACCREDITED PROFESSIONAL MEDIATOR TRAINING PROGRAM



SECOND COHORT | 14 – 19 November 2025

jointly organised by



國際爭議解決及專業談判研究院
Academy of International Dispute Resolution &
Professional Negotiation



國際爭議解決及風險管理協會
International Dispute Resolution &
Risk Management Institute



INTERNATIONAL TRADE & INVESTMENT URGENTLY NEEDS MORE MEDIATORS

Mediation is a well-designed and highly effective professional dispute resolution process. It encompasses a comprehensive structure of frameworks, skills, and procedures. Recognized globally as the preferred method of resolving disputes, mediation has gained even more prominence with the approval of the Singapore Mediation Convention by the United Nations in 2018. This convention has significantly bolstered the use of mediation in cross-border trades, investments, and commercial transactions.

The field of international trade and investment is in great need of skilled mediation practitioners and experts who can effectively facilitate the resolution of disputes. There is a growing demand for specialized professional mediators in various fields. Mediators play a crucial role in guiding parties towards amicable resolutions and ensuring smooth business operations.



WHAT KIND OF DISPUTE IS SUITABLE FOR MEDIATION?

Mediation has been recognized as the most cost-effective and efficient dispute resolution. It suits the need for all civil and commercial disputes except criminal or illegal disputes.





WHY SHOULD THE PARTIES CHOOSE TO MEDIATE THEIR DISPUTES?

Parties will experience unique and significant benefits by choosing mediation as their preferred method of dispute resolution.

- 1 Reduces Time & Costs**

Mediation (especially at an early point in a dispute) is a more cost effective way of resolving a dispute than going to court. Most mediations settle on the day of the mediation. Those that do not, often settle within a couple of weeks.
- 2 Control**

Most mediations are more about negotiation and less about nuanced legal argument, meaning the parties remain in the driving seat.
- 3 Flexibility of Remedy**

The outcomes in mediation are much more diverse and creative; as they are ultimately decided by the parties, the outcome can be adapted to meet their commercial needs and end the dispute with a win/win settlement.
- 4 Confidentiality**

Unlike litigation, both the mediation process and any information disclosed remains confidential to the parties and is not shared with the Judge.
- 5 Less Adversarial**

Mediation is about compromise. This can enable commercial relationships to be maintained where they otherwise may have been damaged irreparably by aggressive and adversarial court proceedings.
- 5 Mediator's Role**

The Mediator's function is to overcome any impasse and encourage the parties to reach an amicable settlement.



PROGRAMME OBJECTIVES

The Professional International Mediator Training Course (“the Course”) is jointly organized by the the Mediation and Arbitration Centre (Mauritius) Ltd (“MARC”), Academy of International Dispute Resolution & Professional Negotiation (“AIDRN”) and the International Dispute Resolution and Risk Management Institute (“IDRRMI”).

The Course will equip participants with consolidated knowledge on the framework of the advanced dispute resolution system, including dispute prevention, dispute resolution and enforcement. Meanwhile, participants will also learn the conflict resolution process and the application of mediation skills in fostering effective communication among the parties in dispute with a view to resolving conflicts in a systematic and effective manner. Participants will have the opportunities to familiarize themselves with the approaches, strategies and communication/negotiation skills and to communicate as professional mediator.



BECOMING A PROFESSIONAL INTERNATIONAL MEDIATOR

A team of experienced instructors is tasked with developing the teaching materials and delivering the course. The esteemed teaching team has successfully trained numerous professional mediators worldwide, demonstrating their adherence to international professional standards.

Upon completion of this training course, MARC and IDRRMI are reaching out to professionals with extensive backgrounds in law, dispute resolution, risk management, education, psychology, culture, technology, finance, insurance, medicine, and construction. The objective is to form an expert panel capable of providing mediation-related services in Mauritius, Africa, Europe, and Asia. These professionals will bring their expertise to facilitate effective mediation processes across diverse industries and regions



PROFESSIONAL QUALIFICATION ASSESSMENT FOR INTERNATIONAL ACCREDITED PROFESSIONAL MEDIATOR (IAPM)

Graduates of the Course will receive the Certification of Completion upon successfully completing the program on Day 5. This certification acknowledges their achievement and signifies their competence in the field of mediation.

Those who have obtained the Certification of Completion will have the opportunity to be included in the MARC Internal Database of Mediators, granting them the ability to offer their professional mediation services in Mauritius.

Furthermore, all graduates will have the eligibility to enroll in Stage II of the Professional Qualification Assessment, which is a crucial step towards becoming an Internationally Accredited Professional Mediator. The assessment for Stage II is conducted by IDRRMI, and we are pleased to inform you that it has approved the use of Video Mediation.



SCHEDULE MEDIATION COURSE

DAY 1	DAY 2	DAY 3
<p>Friday 14 November</p> <hr/> <p>8:30 - 12:00 Welcome Notes Lecture & Exercises</p> <p>12:00 Lunch</p> <p>13:00 - 18:30 Lecture & Exercises</p>	<p>Saturday 15 November</p> <hr/> <p>8:30 - 12:00 Lecture & Exercises</p> <p>12:00 Lunch</p> <p>13:00 - 18:30 Role-play Exercises</p>	<p>Monday 17 November</p> <hr/> <p>8:30 - 12:00 Lecture & Exercises</p> <p>12:00 Lunch</p> <p>13:00 - 18:30 Role-play Exercises</p>
DAY 4	DAY 5	
<p>Tuesday 18 November</p> <hr/> <p>8:30 - 12:00 Lecture & Exercises</p> <p>12:00 Lunch</p> <p>13:00 - 18:30 Role-play Exercises</p>	<p>Wednesday 19 November</p> <hr/> <p>8:30 - 12:00 Examination Role-play Exercises</p> <p>12:00 Lunch</p> <p>13:00 - 18:30 Role-play Exercises</p>	



COURSE FEES & REGISTRATION

Date

14, 15, 17, 18, 19 November 2025
8.30 AM to 6.30 PM

Venue

2nd Floor, Anglo-Mauritius House,
6, Adolphe de Plevitz Street,
Port Louis, Mauritius

Language

English

Course Fee

MUR 90,000 (MQA Approved and HRDC Refundable)



COURSE FEES & REGISTRATION

What is included in the fees?

- Training materials,
- Stationaries,
- Morning tea break,
- Lunch
- Afternoon tea break

Registration

Registration must be completed by sending an email to confirm your participation in the training to secretariat@marc.mu. Once your seat has been reserved, you will receive an invoice requesting a deposit of 50% of the training fee.

Kindly note that your seat will be officially confirmed upon receipt of the deposit.

The remaining training fee must be paid in full no later than the 17th of October 2025. Payment can be made either by bank transfer or by cheque

TERMS & CONDITIONS

1. Registration must be completed by sending an email to confirm your participation in the training. Once your seat has been reserved, you will receive an invoice requesting a deposit of 50% of the training fee. Your seat will be officially confirmed by the MARC Secretariat via email upon receipt of a 50% deposit payment, which can be made through bank transfer or by cheque.
2. The remaining training fee must be paid in full no later than the 17th of October 2025.
3. Please note that once you have received the official confirmation from the MARC Secretariat, it is important to be aware that no replacement course/session will be arranged for any absences during the training.
4. If you are unable to attend the training for which you have made a booking, you may substitute your seat after prior arrangement and upon notifying the Secretariat via email.
5. In the event that you are unable to attend and are unable to substitute your place with another individual, the following charges will be applied based on the timing of cancellation:
 - a. Cancellation made 3 weeks prior to the training: 50% of the deposit.
 - b. Cancellation made 2 weeks prior to the training: 75% of the deposit.
 - c. Cancellation made 1 week prior to the training: 100% of the deposit.
 - d. Cancellation made less than 1 week prior to the training: 100% of the deposit
6. Failure to attend the training will result in full payment of the course fee being charged.

TERMS & CONDITIONS

7. Participants must sign in and sign out every day. Participants who are late for more than 20 minutes or leave earlier in each session will not be qualified for the completion attendance requirement.
8. In case of any disputes, the AIDRN and MARC reserves the right to make final decisions.
9. The course is subject to change at any time without liability.



THE TRAINERS



Prof. Dr. Rajesh Sharma

Senior Lecturer, Legal and Dispute Studies,
Criminology and Justice, PMI T University,
Melbourne

Prof. Dr. Sharma is the Director and a member of the Governing Board of Indian Institute of Arbitration and Mediation, India; Council Member and the Chairman of the Intellectual Property Dispute Group of the Hong Kong Centre of Arbitration. He is also the Director of Asia Pacific Centre of Arbitration and Mediation. Prof. Dr. Sharma has given training and taught courses on arbitration, mediation, negotiation, foreign investment arbitration, WTO Law, international trade, banking law, foreign investment in Hong Kong, Macao, India, Australia, China, Myanmar, Thailand, Vietnam, Indonesia, Malaysia, Singapore, Papua New Guinea, Nepal and Africa (where he is associated with the African Centre for Legal Excellence in Uganda). He has served as the Legal Advisor to the Macau University of Science and Technology.

He has advised transnational companies on trade and investment policy in China and has done training courses with and for the WTO and UNITAR. Dr. Sharma is the Finalists for the ADR Teacher Award 2019 in Australia.



Prof. Dr. Alfred Chan

President of Hong Kong Mediation Centre (HKMC),
Negotiator, Advocate, Lead Assessor and Trainer

Dr. Alfred Chan had over 10 years of experience in the healthcare industry, with extensive experience in public health and clinical governance. He is currently serving the dispute resolution sector as an experienced mediator and dispute resolution advocate. Dr. Chan specialises in mediating disputes in international trades, employment, healthcare, personal injury and community in courts, and mediation and arbitration institutions in different countries, including Hong Kong, Mainland China, Thailand, Japan, and Austria. Dr. Chan is a trainer and assessor for professional mediators, and an adjunct lecturer at the City University of Macau and the AIDRN.

He is actively involved in promoting and developing mediation in Hong Kong and across the globe. In 2017, Dr. Chan provided expert opinions in the HKSAR governmental policy consultation for the Apology Ordinance. He is also an expert observer of the United Nations Commission on International Trade Law (UNCITRAL). While continuing the work in dispute resolution at the UNCITRAL. Dr. Chan was also appointed as the representative of the WTO accredited non-Government Organization.